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FOR IMMEDIATE RELEASE

GEOTEL COMMUNICATION SERVICES SELECTS SWITCH MANAGEMENT FOR WHOLESALE BILLING SOLUTION
WebCDR™ to Provide ASP Billing Services for VoIP-Based Long Distance Provider

OAKLAND, CA – November 12, 2002 -- Switch Management Corporation (www.switchmanagement.com), a leading OSS software provider to the telecommunications industry, today announced that GeoTel Communication Services (www.egeotel.com), a full service telecommunications provider, has selected the award-winning WebCDR™ to handle its Voice-over-Internet Protocol (VoIP) wholesale billing requirements.

Based in Ventura, California, GeoTel specializes in long distance services for internationally focused businesses, including switched, dedicated, toll free, and calling card services. With its main POP (Point of Presence) in Los Angeles, California, GeoTel has seventeen Cisco VoIP deployments throughout the Asia Pacific, Eastern Europe, Middle East, and South America.

George Amandola, GeoTel president, says, "We selected WebCDR to handle our wholesale billing for a variety of reasons. First and foremost, it offers more value than most of the industry's competitive web-based billing services. WebCDR provides all of the billing and management tools we need, including enhanced and flexible reporting, at a very affordable price. Additionally, WebCDR can be deployed quickly and easily, making our transition onto the system relatively seamless."

"Because VoIP networks generate between 2 and 20 events per call as opposed to one record per call on a traditional switch, CDR processing for GeoTel and other packet-based carriers is considerably more complex," explains Adam Nathanson, president of Switch Management. "WebCDR's new RADIUS mediation layer enables us, as an ASP, to reassemble RADIUS's fragmented call records into billable CDRs, and enables GeoTel to properly manage and bill its wholesale traffic without needing to learn or acquire additional IT skills."

For more information on WebCDR contact Switch Management sales, at (510) 452-9200, x2 or inquiries@switchmanagement.com.

About Switch Management Corporation

Switch Management Corporation supplies OSS software to international circuit-switched and VoIP carriers. Its award-winning WebCDR carrier billing ASP allows carriers to fully outsource their billing operations while realizing significant cost

savings over traditional in-house billing. Switch Management also publishes Switch Watchdog, a real-time switch monitor and QoS alarm management program designed to replace 24/7 operations staff in small to mid-sized carriers. For more information, call (510) 452-9200 or visit www.switchmanagement.com.

About GeoTel Communication Services

Launched in 1997, GeoTel Communication Services, Inc. specializes in offering switched and dedicated long distance service, toll free service and calling card service to internationally focused businesses. With a high-quality network, aggressive pricing, and personalized customer service, GeoTel is able to provide the telecommunications solutions that help businesses stay connected in today's competitive marketplace. For more information, call (805) 650-6884 or visit www.egetel.com.

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